



Accessibility Statement

Shropshire and Telford Education Partnership (STEP) is committed to providing an inclusive and accessible environment for all staff, learners, trustees, governors and the wider community. We want everyone to be able to engage fully with STEP, whether online, in person, or through our communications.

Our aim is to remove barriers wherever possible and ensure that accessibility is embedded in everything we do — from digital content to physical spaces, face to face learning events, and the way in which we communicate with you.

Digital Accessibility

We strive to meet the **Web Content Accessibility Guidelines (WCAG) 2.1 AA** standard across our website and digital platforms.

Some areas may still need improvement, such as:

- Older PDF documents that may not be fully accessible
- Occasional missing alternative text on images
- Legacy content that may not meet current standards

We are actively reviewing and updating these areas.

Physical Accessibility

We are committed to making our buildings and facilities accessible. This includes:

- Step-free access to key areas wherever possible
- Accessible toilets in appropriate locations
- Clear signage at venues
- Accessible parking bays at relevant sites
- Risk assessments that consider the needs of anyone with a disability.

If you are planning a visit and have specific access needs, we encourage you to contact us in advance so we can support you.

Communication Accessibility



We aim to ensure that all communication is inclusive. We will work with our partners and trainers to supportive alternative formats, such as:

- Large print
- Easy Read
- Audio
- Braille
- Accessible PDFs
- Plain-language versions

We also work to ensure:

- Staff are aware of inclusive communication practices
- Meetings and events are planned with accessibility in mind

Face to face events and meetings

We want all online events, face to face training sessions, and partnership activities to be accessible. This includes:

- Choosing accessible venues
- Providing hybrid or remote options where appropriate
- Ensuring materials used in training or presentations are accessible
- Making reasonable adjustments for participants with additional needs

Policies, Training, and Culture

Accessibility is part of our organisational values. We are committed to:

- Training staff on accessibility, inclusive practice, and the Equality Act 2010
- Embedding accessibility considerations into planning, procurement, and decision-making
- Regularly reviewing our policies to ensure they support inclusion



Shropshire and Telford Education Partnership

- Encouraging feedback from pupils, families, and staff to help us improve

Feedback and Contact Information

If you need information in a different format or want to discuss accessibility needs, please contact:

Email: info@stepwm2.co.uk

Phone: 01743 598200

Address: The Priory School, Longden Road, Shrewsbury, SY3 9EE

We aim to respond within 10 working days.

Reporting Accessibility Issues

If you find any accessibility problems — digital or otherwise — or believe we are not meeting accessibility requirements, please let us know using the contact details above.

Enforcement Procedure

If you are not satisfied with how we respond to your concern, you can contact the **Equality Advisory and Support Service (EASS)** for further advice.

Technical Information About Digital Accessibility

STEP is committed to making its website accessible in accordance with the **Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018**.

This website is **partially compliant** with WCAG 2.1 AA due to the non-compliances listed earlier.

Preparation of This Accessibility Statement

This statement was prepared on 15th May 2026 and will be reviewed on 14th May 2027. The website was last tested in April 2026 using a combination of automated and manual checks.